

Shoppers are given approximately 1½ hours to shop. Each person is allowed 4 bags. The driver will carry 2 bags to the entrance of the shopper's home or building entrance. The shopper is responsible for the remainder including any beverage cases. Prior to loading the bus, all packages should be marked with the name of the individual. Drivers will not be responsible for unmarked packages. To prevent objects from falling out, please tie plastic bags.

Out of town grocery shopping is available on **Thursdays**. (Please check the newsletter for time - either 9:00 a.m. or 1:00 p.m. to Bishops Corner, Price Chopper or Price Rite.

IN-TOWN MEDICAL AND PERSONAL APPOINTMENTS

In-town rides are available daily for transportation to medical appointments, senior center programs, banking, shopping, etc. There are no 12:00 o'clock pick-ups.

OUT-OF-TOWN MEDICAL APPOINTMENTS - HARTFORD MEDICAL APPOINTMENTS

Rides are available on Monday, Tuesday, Wednesday and Friday only. Pick-ups in Bloomfield are 9:00 a.m. and 1:00 p.m. Return trips from Hartford are 11:45 a.m. and 3:00 p.m.

WEST HARTFORD MEDICAL APPOINTMENTS

Rides are available on Wednesdays and Fridays. Pick-ups begin at 11:00 a.m. Approximate return is 2:30 p.m.

UICONN AND FARMINGTON AVENUE (FARMINGTON) MEDICAL APPOINTMENTS

Rides are available on Fridays. Pick-ups begin at 11:00 a.m. Approximate return is 2:15 p.m.

HEBREW HEALTHCARE APPOINTMENTS/VISITS

Transportation is provided on Thursdays once a month. Please check the monthly newsletter for times and dates.

OUT-OF-TOWN SHOPPING TRIPS

Special out-of-town shopping trips will be scheduled each Monday afternoon, except on Town Holidays. Announcement of these trips will be published in the senior newsletter each month. Call in advance for reservations.

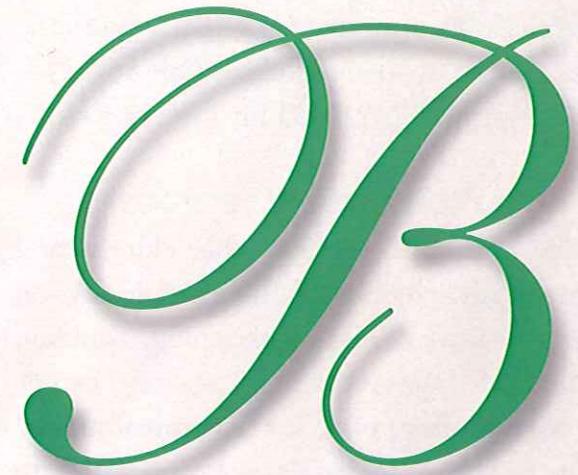


CANCELLATIONS

Riders are responsible for calling as soon as possible to cancel pick-up and/or return trips. Persons who are habitually late in cancelling trips or who fail to show up at the designated pick-up points are subject to having service suspended, subsequent to an appropriate warning. Drivers are not permitted to leave the vehicle to look for riders.

INCLEMENT WEATHER

Mini-bus service will be canceled when road conditions are too hazardous for safe operation of the vehicle. Riders should listen to local TV and Radio Stations and check the town's website for cancellation notices. All scheduled riders will be called. On days when mini-bus service is canceled, reservations may still be made from 8:00 a.m. to 3:45 p.m.



Town of Bloomfield Senior Services

Mini-Bus

330 Park Avenue
Bloomfield, CT 06002

860-243-8364

860-242-2023

HOURS OF OPERATION

Service is available Monday through Friday, from 9:00 a.m. to 3:45 p.m., with the exception of Town holidays. Call 860-243-8364 or 860-242-2023 for reservations.

PURPOSE AND POLICY

The mini-bus services the elderly and medically eligible of the community on an in-town basis for shopping, banking, medical appointments, senior center programming, etc., for a nominal annual fee. The mini-bus is not permitted to transport anyone to work. **THE DRIVERS ARE NOT PERMITTED TO ACCEPT TIPS.**

ELIGIBLE RIDERS

Service is provided for Bloomfield residents over the age of 60, or medically eligible individuals.

Individuals under age 60 must provide the Senior Services Department with either an annual letter from their physician or an official document which verifies their disability. Special conditions may apply.

MAKING A RESERVATION

Call 860-243-8364 between the hours of 8:00 a.m. and 3:45 p.m. to obtain mini-bus service. Reservations must be made at least 24 hours in advance and can be taken up to one week in advance. We cannot accept same day reservations.

When making a reservation, please provide the following information:

- > Name and address
- > Phone number
- > Pick-up date & time
- > Destination & phone number
- > Time of appointment

SPECIAL CONDITIONS OF SERVICE

Service is **curb to curb**. Buses are not allowed in driveways. Drivers are not permitted into homes or apartments. Riders should be ready at least 30 minutes before and after scheduled pick-up to allow for variations in the schedule.

For the convenience of all riders, only one round trip per day per passenger is permitted.

If a second stop is necessary, please provide that information when making your reservation. Drivers are not allowed to make unscheduled stops.

Transportation to Hartford, West Hartford and Farmington Avenue (Farmington), is available for **medical appointments only**.

This program is operated according to policies and procedures which permit it to serve as many people as possible in a fair, efficient and effective manner without regard to race, creed, religion, national origin, or personal favoritism.

The Senior Services Department reserves the right to suspend service to a rider after an appropriate written warning for failure to follow established program guidelines such as standing while the bus is in motion, interfering with the driver, harassing other passengers or repeated failure to be ready when the bus arrives. Additionally, if the driver or Senior Services office personnel deem that a person's physical condition would cause unsafe or delayed transportation to or from the bus, they may require the individual to be transported in a wheelchair.

WEEKDAY SHOPPING TRIPS

The mini-bus is available for grocery shopping (Geissler's, Sav-Mor, Stop & Shop) according to the following schedule:

Monday, Wednesday & Friday
9:00 a.m.

Tuesday & Thursday
1:00 p.m.

